

Reliable offshore Support and Sales services

Offshore Outsourcing solutions, crafted in Israel

Launch your dedicated sales and support with V-India outsourcing solutions:

- ✔ Complete corporate **turn-key solutions** for manpower and logistical offshore customer service.
- ✔ Benefit from India's professional low-cost manpower availability, while receiving local service and responsibility from our **Israel office**, available at all times.
- ✔ Reliable and trusted service provider with western orientation, specializing in process **integration for Israeli companies**.
- ✔ 24 X 7 X 365 service and support to North America and Europe.
- ✔ Fully outsourced HR Management solutions, collaboration with India's largest manpower provider – *NAUKRI* - and recruitment validation of employees by *KPMG*.

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The V-India Advantages

- ✦ **Years of experience** in outsourcing complex processes off-shore while minimizing the ROI period.
- ✦ As an Israeli company, V-India is familiar with our clients' needs, state of mind and economical goals.
- ✦ V-India's own **Israeli client managers** for professional integration and "In-House Service".
- ✦ Detailed reporting, custom tailored to the client's needs.
- ✦ Providing detailed process management, control methods, and intensive training programs to our personnel and clients.
- ✦ **Reliable provider** capable of handling secured and delicate resources.



The V-India Facility

Highly equipped support and call center with full board communications, process management (BPM) and CRM systems:

- ✦ Highly trained and professional local office management hierarchy.
- ✦ Full independent and personalized CRM system of tickets, sales, leads, campaigns and customers. API integration to client systems.
- ✦ USA VOIP dialing and recording system, 100% coverage.
- ✦ Call loggers and BI analysis.
- ✦ Live monitoring cams coverage.
- ✦ Furnished, air conditioned and fully operational 24X7 corporate offices.

